

## LVV VOLUNTEER HOME ADVOCATE

### HELP US PROVIDE CURTAINS AND HOME ITEMS TO VULNERABLE OR ISOLATED PEOPLE IN YOUR COMMUNITY.

## ROLE DESCRIPTION

### About the role

Vineyard Church volunteers are welcoming and committed people who want to help support communities. As a Volunteer Home Advocate, you'll be playing a vital part in making sure that we provide a good introduction to our Home Support service for those who are in need. You'll make phone calls and short doorstep visits to introduce us, ensuring a safe, friendly start to each LVV Home Support experience. Through initial conversation you will understand the needs and desires of the home dweller, make simple notes and help us record that information. You will need access to a vehicle and a smart phone to volunteer as you will be visiting homes across our community on a Wednesday afternoon or a Friday morning each week (You can choose one or both these days).

This advocate role will be your focus but you will also enjoy opportunities for practical help in homes. We will help you learn to measure a window to gift curtains to a home for example. Simple DIY skills would obviously be a bonus here but our work is so simple that you can learn on the job. You simply have to enjoy being practical minded and willing to find simple solutions and you can enjoy putting any existing skills to benefit in this role. Most importantly we welcome your desire to help others and be an advocate.

## RESPONSIBILITIES

### Skills you'll learn

- Teamwork: you'll work as part of a team of volunteers, with individual roles, ensuring our Home service can take place with real value. LVV "Compassion Team" is at the heart of our church family in community.
- Relationship building: you'll be building lasting relationships with your fellow volunteers. And be encouraged in this role to invest in your relationship with Jesus and the Holy Spirit.
- Time management: you will be required to be organised and to visit on time to homes planned for the day.
- Articulate: you will accurately record the needs of a home in notes for us.

### What to expect from LVV

- Support and advice from our Volunteer Leaders and Compassion Pastor.
- Encouragement to be a Jesus follower in church community with others.
- Expenses for mileage covered in line with our volunteer policy.
- The opportunity to make a difference during a challenging time.

### What's expected from me

- Have bags of enthusiasm!
- Follow all LVV Safeguarding policies and procedures – including all guidance surrounding coronavirus/general Health and Safety, and the socially distanced delivery process. Including an ACCESS NI
- Follow advice/training given by our Volunteer Leaders and LVV Staff.
- Support LVV to fulfil its aim to bring the life of Jesus to every person and every place.
- Keep all data about homes/people secure and confidential.

### Whilst Driving your own vehicle (or should we hire a vehicle for you to drive):

- A full and valid UK driving licence.
- A road-worthy vehicle with up-to-date road tax and MOT certificate.

- Fully comprehensive car insurance that declares you are a volunteer with us.
- Read and agreed to Volunteer Drivers Policy.
- A smart phone to follow delivery routes.
- Never use your phone for calls whilst driving as a volunteer

**Time commitment**

Give as much as you feel! It is easy to volunteer with LVV and for this role we ask for one or two weekday morning each week. We prefer to keep that to the same day each week so that our team can support your role to homes and plan ahead well.

**Health matters.** This role would best suit you if you are physically fit and healthy and we ask that you check any health concerns with your GP by showing them this role description if you are unsure if your health permits you to volunteer.

**COVID Precautions.** If you or anyone close to you develops a temperature, loss of smell or taste or a new, continuous cough, we ask you to not volunteer at that time.

**Tools.** We are happy for volunteers to use their own tools if needed or we can look at provision with you. We ask that all tools are used with careful adherence to tools own manual for use.

“The **role of an advocate** is to offer independent support to those who feel they are not being heard and to ensure they are taken seriously and that their rights are respected. ... An **advocate** will ensure a person has the tools to make an informed decision; it is not about making the decision for the person.” As an advocate you will keep this ethos paramount. Firstly you are an advocate for LVV, sharing the LVV Home Support service with the home, after which you become an advocate for that home and you help LVV understand a persons requests or needs for their home or garden.

To tell us that you are interested in this role, please email our Compassion Pastor Yvette Wilkinson [yvette@laganvalleyvineyard.com](mailto:yvette@laganvalleyvineyard.com) or phone our office at LVV on 02892671887

Thank you